

Method and System for Providing Texts for Voice Requests

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Abstract

Methods and systems for providing texts for voice requests are disclosed. According to one embodiment, an audio signal is received from a caller. The audio signal is speech-recognized to produce a spoken text that contains one or more key words referring to a piece of information interesting to the caller. The key words are processed with a local search data set to formulate an identifier linking to the information that may be locally or remotely obtainable. As a result, a caller is relieved from an otherwise strict requirement that the caller has to speak every single word of an identifier of a piece of information.